



**PATENT**  
Docket No.: 16356.686 (DC-03130)  
Customer No. 000027683

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re patent application of:  
Peppers, Cherita et al.

Serial No.: 10/087,384

Filed: March 1, 2002

For: METHOD AND APPARATUS FOR  
AUTOMATED OPERATING SYSTEMS  
UPGRADE

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Group Art Unit: 2122

Examiner: Romano, John J.

**AMENDMENT AND REQUEST FOR RECONSIDERATION UNDER 37 CFR 1.116**

Mail Stop AF  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

The present paper is being submitted in response to the Final Office Action dated July 13, 2005, in the above-identified application.